

E-SIGN Disclosure and Consent

To access your Account through Investor Online Direct (the “Service”) and to perform other electronic banking functions (such as “Pay Bills”) that we make available through the Service, you must first review and accept this E-SIGN Disclosure and Consent (the “Consent”).

By clicking on the **“I Accept”** button below, you consent to receive our Investor Online Direct Terms and Conditions (the “Agreement”) electronically, including any updates or amendments that we may make to the Agreement in the future. For example, when we change or update a feature of the Service, you agree that you will accept an electronic notice of a change to the Agreement that addresses the change. You also consent to receive any electronic notices from us through the Secure Messages function of the Service that are relevant to the Service or your Account. Investor Online Direct will display a notice when you sign into the Service that you have a Secure Message, and you will be considered to have received the message when the notice is displayed, whether or not you actually view the message.

To receive the Agreement and other material and information in electronic form, you will need an electronic device such as a computer, tablet or mobile phone that can access the Internet and view, download and/or print documents. Your device must have an operating system that is generally supported in the marketplace by a software developer such as Microsoft or Apple, and a browser of your selection supported by your operating system that can successfully access and interact with normal online banking functions, including the ability to transmit and receive financial information through up-to-date encryption software typically used in the banking industry. The particular hardware and software that we currently support for Investor Online Direct is identified in our Support section. We will update that information as technology changes affect the Service. You will always be able to find information about the required hardware and software to use the Service on our website.

This Consent does not include an agreement on your part to receive your monthly or quarterly account statements or your tax statements in electronic form from us. Account statements are provided by the financial services firm that holds your Account. This Consent does not revoke any consent that you may have previously given to the financial services firm that holds your Account to provide documents, including your account statements or other information to you, solely via electronic means.

We recommend that you download or print a copy of this Consent and the full Investor Online Direct Terms and Conditions, and retain copies for your records. A current version of the Consent will continue to be available on our Investor Online Direct

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Support page. If you would like a paper copy of the Consent after accepting it, you may call 866.556.7758, Monday – Friday, 7AM – 8PM CT, or Saturday, 8AM – 5PM CT. We do not charge to have the Consent or the Investor Online Direct Terms and Conditions printed and mailed to you.

If you do not want to receive this Consent, the Investor Online Direct Terms and Conditions, updates to the Terms and Conditions, and other notices related to the Service electronically, click “**I Do Not Accept**” below. Unfortunately, you will not be able to use Investor Online Direct Service to access your Account if you click “**I Do Not Accept.**” If you are already an Investor Online Direct customer and you would like to revoke your acceptance of this Consent, you must call 866.556.7758, Monday – Friday, 7AM – 8PM CT, or Saturday, 8AM – 5PM CT.

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